

CAMPSITE REGULATION

THE PRESENT LEAFLET IS GIVEN OUT TO OUR GUESTS AT THEIR ARRIVAL. THEY AUTOMATICALLY ACCEPT THIS REGULATION BY CHECKING-IN.

1) ADMITTANCE TO THE CAMPSITE

- a. Our guests must show their ID at their arrival to check-in and pick up their camping badges which must be shown on demand and given back at the departure. In the period 04/08-26/8, guests are required to wear bracelets (in hypoallergenic material) as personal badge.
- b. Our guests are asked to check their personal details written on the registration card and inform the reception about any mistake. Variations on departures or arrivals must be communicated in advance.
- c. Only vehicles below 2.40m wide, 2.50m high, 6.30m long are admitted to the campsite.

2) CHOICE AND USE OF PITCHES, MOBILE HOMES AND BUNGALOWS.

- a. Pitches, mobilehomes and bungalows are allotted by our staff. It is strictly forbidden to change one place with another one without any permission of the management.
- b. It is forbidden to occupy any vacant pitch with personal belongings or vehicles, even temporarily.
- c. Our guests are asked to pay for people and vehicles declared at the moment of the booking request, even if temporary absent, unless notified. Anyway, a minimum payment per day is required: in the Campsite, in July and August, the price of the pitch and two persons and in the other months, the pitch and one person.
- d. Our guests are asked to pay the whole booked holiday even in case of early departure.
- e. Up to 6 people are allowed for each place unless management derogation.

3) CAMPSITE VISITORS.

- a. People are allowed to visit the campsite by leaving their identity cards at the reception not later than 8.00 p.m. The visit is completely free if it lasts not more than 30 minutes, otherwise a daily price is charged.

4) GUESTS' VISITORS

- a. The management will accept people visiting our guests, whether staying for the day or overnight, only after written authorisation of the guests themselves who assume the responsibility for their visitors' behaviour.
- b. Occasional guests' visitors are allowed to enter the campsite until 8.30 p.m and leave not later than midnight. Any delay must be authorized in advance by the management. Visitors are not asked to pay up to 5 hours inside the campsite, unless the visits become regular. Anyway they are asked to leave an ID at the reception.
- c. Hosts must state the payment conditions once authorizing the visitors' admittance.
- d. The management has the final right to refuse the admittance of visitors who might disturb our guests' tranquillity and safety.

5) VEHICLES

- a. Cars must be left at the unguarded parking place inside the campsite. The admittance to pitches, mobilehomes and bungalows is allowed only at the time of arrival and departure at low speed, as the whole camping area is mainly a pedestrian one.
- b. It is allowed to drive to the pitch /mobilehome/ bungalow in case of loading or unloading needs excluding the silence break.
- c. Cars parking is only and exclusively allowed inside pitches B.
- d. Bicycle riding and parking inside the campsite are regulated by special signals.

6) SILENCE BREAK

- a. In order to ensure tranquillity, all animated discussions, unnecessary noises, radio and TV kept at high volume are forbidden, particularly during the silence break (from 2:00 to 4:00 p.m. and from 11:30 p.m. to 7:00 a.m.).

7) CHILDREN, MINORS, YOUNGS

- a. Adults assume the responsibility for their hosted children, whose behaviour and needs cannot and don't have to endanger their own and the other customers' safety and tranquillity.
- b. Minors are not allowed to stay on the campsite unless accompanied by an adult who is responsible for them.
- c. Youth groups are required to express their vitality outside the Campsite. **Attention please!** Exagerations and vulgarity will never put up.

8) LOST PROPERTIES

- a. Any object found in the campsite must be handed over to the reception which takes care of it till the end of the season or gives it back to the lawful owner.

9) LIABILITY

- a. The use of the fun and sports equipments, whether paid or free, is at users own risk. Minors parents or guardians are responsible for checking the equipment and, if required, preventing their own children from using them. Pappasole staff is not compelled to ask for parents' permission to let their children the use of sport and fun equipments both inside the campsite and on the private beach. Pappasole S.p.A. is not responsible for the resulting damages.
- b. The management is not responsible for stolen properties and valuables not kept or not accepted to be kept in safes available inside the reception.
- c. The management is not responsible for damages caused by circumstances beyond its control such as: force majeure, diseases and epidemics of any kind (animals, plants etc.) and other matters not depending on the negligence of our staff.
- d. Our guests are insured against possible damages on third part throughout their entire stay, both inside the resort and the beach area belonging to Pappasole. In case of claim for damages, there will be a deductible amount of € 1.050,00.

10) PETS

- a. Dogs' and other pets' owners must respect the animal regulations which is expected to be taken at the reception desk during the check-in.

11) CASH DESK OPENING HOURS

- a. Our cash desk is open from 10 to 12 a.m. and from 5 to 7 p.m.
- b. Our guests can settle their bill some days before the departure. The bill is calculated according to the number of nights spent in our campsite. Accommodations should be left by 10.00 in the departure morning. If not, an extra night will be charged but it does not permit you to use the accommodation. The date of the departure is fixed and cannot be delay without asking the reception.

12) EXTERNAL MESSAGES

- a. According to ensure our guests' tranquillity no messages will be communicated through loudspeakers. Only urgent messages could be personally delivered.

13) IT IS FORBIDDEN

- a. To throw litter to the ground. Please use the special bins.
- b. To dig holes or drains.
- c. To light open air fire.
- d. To leave unattended burning candles and mosquito coils and to introduce inflammable goods inside the campsite due to guarantee all our guests' safety.
- e. To damage plants and vegetation around.
- f. To spill oil, fuel, hot, salted waste liquids on the ground.
- g. To wash cars or other vehicles.
- h. To wash up or to wash linen outside of the special wash-basins.
- i. To wash or to wash oneself at fountain.
- j. To waste water or use it improperly.
- k. Not to conform to the specific swimming pool rules.
- l. To leave the pitch dirty or to leave on the ground spikes or nails at the time of departure.
- m. To undertake structural changes to our accommodations and hang lengths of cloth or similar up the existing structures as poles, stakes and trees.

14) EXPULSION

- a. The management is allowed to forbid the entrance or to turn out guests who will not respect even one of the previous rules.

THANK YOU FOR YOUR COOPERATION! OUR STAFF WILL BE PLEASED TO BE AT YOUR SERVICE AT ANY TIME AND WISHES YOU A PLEASANT STAY AT OUR CAMPSITE.