

THE PRESENT LEAFLET IS GIVEN OUT TO OUR GUESTS AT THEIR ARRIVAL. THEY AUTOMATICALLY ACCEPT THIS REGULATION BY CHECKING-IN.

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## 1) ADMITTANCE TO THE CAMPSITE

- a.** On arrival all guests must show a valid ID to check-in and receive a bracelet for each person made of hypoallergenic material, to be worn as personal identification, to be shown at the request of the village staff and to be returned on departure.
- b.** Our guests are asked to check their personal details written on the registration card and inform the reception about any mistake. Variations on departures or arrivals must be communicated in advance.
- c.** Only vehicles below 2.40m wide, 2.50m high, 6.30m long are admitted to the campsite.

## 2) CHOICE AND USE OF PITCHES, MOBILE HOMES AND BUNGALOWS.

- a.** Accommodation may be chosen according to the instructions of our staff; once a place has been assigned, it is absolutely forbidden to move without the Management's authorisation.
- b.** It is forbidden to occupy any vacant pitch with personal belongings or vehicles, even temporarily.
- c.** Our guests are asked to pay for people and vehicles declared at the moment of the booking request, even if temporary absent, unless previously reported and authorized by the reception. Anyway in the Camping the "minimum presence" will always be daily charged. It consists of the price of the pitch plus that of two people (in high season) or one person (in low season).
- d.** Our guests are asked to pay the whole booked holiday even in case of early departure.
- e.** Up to 6 people per accommodation are allowed unless the management makes exceptions.

## 3) CAMPSITE VISITORS.

- a.** People are allowed to visit the campsite until 8.00 p.m. , by leaving their ID at the reception. The visit is free of charge for 30 minutes; after, a payment of the regular daily rate will be required..

## 4) GUESTS' VISITORS

- a.** The management will accept people visiting our guests, whether staying for the day or overnight, only after written authorisation of the guests themselves who assume the responsibility for their visitors' behaviour.
- b.** Occasional guests' visitors are allowed to enter the campsite until 8.30 p.m. and leave before midnight. Any delay must be authorized in advance by the management. They are asked to leave an ID at the reception. Visitors are free of charge for 5 hours, provided that the frequency of such visits does not become habitual.
- c.** Hosts must state the payment conditions when authorizing the visitors' admittance.
- d.** The management has the right to refuse the admittance of visitors who might disturb our guests' tranquillity and safety.

## 5) VEHICLES

- a.** Cars must be left at the unguarded parking place inside the campsite. The admittance to pitches, mobilhomes and bungalows is allowed only at the time of arrival and departure at low speed, as the whole camping area is mainly a pedestrian one.
- b.** For loading and unloading it is always allowed to drive by car to the accommodation, except: daily from 11.30 p.m. to 7.00 a.m.; from 2.00 p.m. to 4.00 p.m. from Sunday to Friday to pitches A, B, C and Bungalows Prestige; from 2.00 p.m. to 4.00 p.m. from Monday to Saturday to Bungalows Comfort and Mobilhomes Premium.
- c.** Cars parking is only and exclusively allowed inside pitches B.
- d.** Bicycle riding and parking inside the campsite are regulated by special signals.

## 6) SILENCE BREAK

**a.** In order to ensure tranquillity, all animated discussions, unnecessary noises, radio and TV kept at high volume are forbidden, particularly during the silence break (from 2:00 to 4:00 p.m. and from 11:30 p.m. to 7:00 a.m.).

## 7) CHILDREN, MINORS, YOUNGS

**a.** Adults assume the responsibility for their hosted children, whose behaviour and needs cannot and don't have to endanger their own and the other customers' safety and tranquillity.

**b.** Minors are not allowed to stay on the campsite unless accompanied by an adult who is responsible for them.

**c.** Youth groups are required to express their vitality outside the Campsite. Attention please! Exaggerations and vulgarity will never put up.

## 8) PRIVACY POLICY

**a.** Pappasole spa invites you to refer to its Privacy Policy published on [www.pappasole.it](http://www.pappasole.it).

According to it, Pappasole spa informs all its guests that, without an express authorisation, if the person concerned doesn't want to be filmed or photographed or if he doesn't want to see his images published, he mustn't participate to daily events organized by the company where a video or a photo shoot is scheduled. Pappasole spa informs that all the images are going to be published on Facebook, social networks, websites or in brochures. Furthermore, Pappasole spa informs that, in presence of guests during customers' stay, it lies with customers to inform its guests about Privacy Policy.

## 9) LOST PROPERTIES

**a.** The objects found in the campsite must be handed over to the Management, who will catalogue them, keep them until the end of the season and hand them over to their rightful owner if found

## 10) LIABILITY

**a.** The use of the fun and sports equipments, whether paid or free, is at users own risk. Minors' parents or guardians are responsible for checking the equipment and, if required, preventing their own children from using it. Pappasole staff is not compelled to ask for parents' permission to allow their children to use of sport and fun equipments both inside the campsite and on the private beach. Pappasole S.p.A. is not responsible any damage resulting from this.

**b.** The Management shall not be liable for any theft of objects or valuables not entrusted and kept in safe deposit boxes inside the reception.

**c.** The Management is also not liable for damage suffered due to force majeure, natural disasters, diseases and epidemics, including those of plants, insect and/or other animal bites, or causes beyond the negligence of the village staff.

**d.** Each customer is covered by an insurance policy with a deductible of € 1050,00 for damages caused to third parties during the period of stay, both inside the village and on the beach in concession.

## 11) PETS

**a.** Dogs' and other pets' owners must respect the animal regulations to be collected from the Management during the check-in.

## 12) CASH DESK OPENING HOURS

**a.** Our cash desk is open from 10 a.m. to 12 a.m. and from 5 p.m. to 7 p.m.

**b.** Our guests can settle their bill some days before the departure. The bill is calculated according to the number of nights spent in our campsite. Departures must take place before 10 a.m. If not, an extra night will be charged but it does not permit you to use the accommodation. The departure date confirmed on arrival can be postponed only with the Management's authorization.

## 13) EXTERNAL MESSAGES

**a.** According to ensure our guests' tranquillity no messages will be communicated through loudspeakers. Only urgent messages could be personally delivered.

## 14) WASTE

**a.** Pappasole S.p.A. pays particular attention to the care of the environment and invites its guests to correctly use the special ecological islands set up in the whole area of the Village.

## 15) IT IS FORBIDDEN

- a.** To throw litter to the ground. Please use the special bins.
- b.** To dig holes or drains.
- c.** To light open air fire.
- d.** To leave unattended burning candles and mosquito coils and to introduce inflammable goods inside the campsite due to guarantee all our guests' safety.
- e.** To damage plants and vegetation.
- f.** To spill oil, fuel, hot, salted waste liquids on the ground.
- g.** To wash cars or other vehicles.
- h.** To wash up or to wash linen outside of the special wash-basins.
- i.** To wash or to wash oneself at fountain.
- j.** To waste or misuse water.
- k.** Not to conform to the specific swimming pool rules.
- l.** To leave the pitch dirty or to leave on the ground spikes or nails at the time of departure.
- m.** To undertake structural changes to our accommodations and hang lengths of cloth or similar up the existing structures as poles, stakes and trees.

## 15) EXPULSION

- a.** The management is allowed to forbid the entrance or to turn out guests who will not respect even one of the previous rules.

**THANK YOU FOR YOUR COOPERATION! OUR STAFF WILL BE PLEASED TO BE AT YOUR SERVICE AT ANY TIME  
AND WISHES YOU A PLEASANT STAY AT OUR CAMPSITE.**



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